**Lennox Charley**

FDM Ex-Forces Consultant

**Profile**

A highly organised and motivated IT professional with more than 12 years of military service as a member of the Royal Military Police (RMP). A proven ability to work in rapidly changing, time sensitive and high-pressure environments whilst delivering results on time. Able to analyse complex information in order to identify key issues and make effective decisions whilst taking responsibility for the results. An effective communicator who is able to convey large amounts of information clearly, both verbally and in written form.

**Key Skills**

* **Stakeholder Management** – Managing stakeholders internationally across many government organisations whilst working collaboratively on a complex digital project.
* **AGILE** – Experience working in a number of Agile projects organising and conducting sprint planning meetings and daily stand ups whilst facilitating the team in completing tasks from the backlog.
* **Communication** – Using communication skills to resolve high stress incidents as part of general police duties all around the world. Delivering verbal and written briefings on intelligence related matters to high ranking officers and officials.
* **Teamwork / Leadership** – Working within a team both as a group member and leader in many different high-pressure environments.
* **Initiative** –Proactively seeking opportunities to solve problems whilst improving and streamlining services provided to increase output and efficiency.
* **MS Office** – Advanced user on all MS Office applications.
* **Planning and organisation** – Able to plan effectively whilst prioritising tasks to effectively manage work load in order to meet deadlines in a fast-paced work environment.

**Employment**

**MI Analyst / Agile Delivery Manager, Department for Work and Pensions December 2018 – Present**

* Responsible for design, creation and maintenance of reporting dashboard which fully automated reporting within the defect management space.
* Design and implementation of a fully automated reporting solution across large scale programme including JIRA reporting, Defect MI, Financial reports and resource forecasting.
* Analysis of MI in order to focus effort and resources in the best possible way.
* Provision of management information into senior internal and external teams.
* Scrum Master within a team of 10 developers, including coaching of Agile ways of working, maintenance and administration of JIRA board, running of ceremonies such as sprint planning / retrospective meetings and managing stakeholders to alleviate blockers.

**Digital Project Manager, Department for Work and Pensions February 2018 – October 2018**

* Responsible for management of manning across Product Development Unit (PDU) of 150 people. Planning and forecasting of demand whilst liaising with various stakeholders and taking ownership of the process to ensure that the right people with the right skills are recruited at the appropriate time.
* Working collaboratively with PDU Lead, Product Owners, and other internal and external stakeholders to achieve results using Agile and Waterfall methodologies in line with relevant standards and policies.
* Managing collaborative planning across the PDU by liaising with product owners and other key stakeholders to ensure consistency in delivery.
* Communicating accurate project status regularly to the appropriate level.
* Assisting in management of Risks, Assumptions, Issues and Dependencies.
* Administration: Preparing, managing and administering resources, contracts, project plans, budgets and reports.

**Technical Survey Analyst, Home Office August 2017 – February 2018**

* Tasked with surveying over 300 sites in the UK to identify and understand mobile network coverage requirements, in order to provide solutions to the 3 Emergency Services (3ES) and other users. Worked as part of the Special In-Building Solutions Project Team, on the Emergency Services Mobile Communications Programme (ESMCP).
* Undertook physical surveys of radio, voice and mobile network coverage to collect readings and other data, to enable the Special In-Building Solutions Project Team understand requirements of users and sites.
* Operated specialist surveying and network equipment and software to collect voice, radio and 4G LTE data and readings, used to provide in-depth analysis of voice and broadband coverage for In-Building solutions.
* Ensured effective stakeholder management by conversing with various types and levels of stakeholders from the 3 Emergency Services, other Users and Site Representatives; recording requests, information and needs, helping the Special In-Building Coverage Project Team to provide efficient and effective feedback to users.

**HM Forces, British Army, Royal Military Police (RMP) March 2005 – July 2017**

**Intelligence Analyst / Acting Intelligence Manager - Operation BUTE April 2015 – July 2017**

* Led a small team responsible for providing analytical support to the RMP Major Incident Room as part of a protracted and complex criminal investigation.
* Provided guidance on matters relating to the National Intelligence Model and other relevant legislation to the Senior Investigating Officer to assist in creation of policy and guide decision making.
* Responsible for the training and development of new members of the Intelligence Cell; including researching the necessary courses and costs, applying for funding and office based one to one mentoring.

**Investigator - Special Investigation Branch, Catterick Garrison May 2013 – March 2015**

* Investigator in a small team, planning and conducting investigations; identifying and following lines of enquiry and setting own investigation strategy.
* Carrying out investigative interviews of suspects, obtaining witness statements, handling exhibits, preparing casework, written reports and making recommendations for criminal or disciplinary action.
* Providing analytical support to a number of serious and complex investigations in order to aid in the prosecution of offenders.

**Royal Military Police, British Army (Various Roles) September 2005 – May 2013**

Various roles including Policing duties in a busy garrison including evidence gathering, interviewing suspects, obtaining witness statements and making arrests in accordance with current policies and procedures. Responsible for maintenance of regimental vehicle fleet of 100 vehicles. Deployed to Basra for a period of 6 months providing front line policing in support of Operations in Iraq.

**Education**

* Generic School (10x GCSEs)

**Professional Qualifications and Awards**

* **FDM Advanced Course (2017)** – Prince2 Foundation, Professional Scrum Master 1 and ITIL v3
* Security Cleared to a high government level (expires 2026)
* City & Guilds Professional Recognition Award (Level 4) - Leadership and Management (LCGI)
* Various professional policing qualifications including advanced investigations and intelligence

**Hobbies and Interests**

Lennox is a keen Martial Artist including (Jeet Kune Do, Jun Fan Kickboxing and Kali). He also has accreditation as an Open Water Diver with PADI. Lennox enjoys 3D printing and has taken on several small scale projects in this area.